



Caregiven E-SIGN Disclosure

Last Update: August 8, 2023

1. Scope of Disclosure

This disclosure (“**Disclosure**”) applies to all disclosures, reports, and any other communications that Caregiven or its affiliates (“**Caregiven**” or “**We**” or “**Us**”) provides to you regarding your access to and use of Caregiven’s Website (caregiven.com) and the Caregiven mobile app (“**Services**,” and collectively with all disclosures, reports, agreements and communications, “**Communications**”). Communications may include any required disclosures related to your use of the Services or required by law, alerts and reminders regarding the Services, and any other disclosures or communications related to your use of the Services.

2. Consent

By providing your information and opening an account to use the Services, you agree to this Disclosure and confirm your consent to the electronic delivery of the Communications. You also agree that Caregiven does not need to provide you with additional paper (non-electronic) copies of the Communications, unless you specifically request them. You may request additional (non-electronic) copies of the Communications by sending an email to support@caregiven.com, or by sending a letter via postal mail to Veratrus Health, Inc. (Caregiven), PO Box 9010, Johnston, IA 50131-9010. Requests for non-electronic copies may result in a fee.

If you do not consent to this Disclosure or if you withdraw your consent, you may not be able to use the Services.

3. Electronic Delivery of the Communications

In order to access, receive, and retain the Communications you must provide, at your own expense, an Internet connected device that is compatible with the Services deployed at the time of access. Your device must meet the minimum requirements outlined below. You also confirm that your device will meet these requirements and will permit you to access and retain the Communications electronically.

In order to retain a copy of this Disclosure or any of the Communications, you may print the document by accessing this page from your PC, and right clicking and selecting "Print" on your browser’s tool bar. Select your printer and click on OK or select Save to retain a copy on your PC.



4. System Requirements to Access this Disclosure and the Communications

To receive an electronic copy of this Disclosure or the Communications, you must have:

- An up-to-date personal computer or other device capable of accessing the Internet.
- An Internet web browser which is capable of supporting 128-bit SSL encrypted communications.
- You must have software or operating system on your device which permits you to receive and access the Communications in electronic form, including any necessary software such as a compatible version of Adobe Acrobat Reader® read Communications in Portable Document Format or "PDF."
- A valid email address and software to access that email account.

5. Withdrawal of Consent

You may withdraw your consent to receive the Communications in electronic form by sending an email to support@caregiven.com, or by sending a letter via postal mail to Veratrus Health, Inc. (Caregiven), PO Box 9010, Johnston, IA 50131-9010. Any withdrawal of your consent to receive electronic Communications will be effective only after we have a reasonable period of time to process your withdrawal.

6. How to Update Your Records

It is your responsibility to provide us with true, accurate and complete e-mail address, contact, and other information related to the Services and the Communications and to maintain and update promptly any changes in this information. You can update such information (such as your e-mail address) by updating the information within the Caregiven mobile app, by sending an email to support@caregiven.com, or by sending a letter via postal mail to Veratrus Health, Inc. (Caregiven), PO Box 9010, Johnston, IA 50131-9010.